

The Mediation Center of San Joaquin *Presents* Spring Training 2010



Training Overview

The Mediator Skills Training Course is designed to give the participant a basic knowledge of the mediation process through lecture presentation, role play with individual feedback, and large group discussions. The ratio of trainers to trainees is high and participatory in nature. The classes are limited in size.

**Call 474-8794 to
Register**

Mediation Center Programs:

Small Claims Court
Small Claims Advisor Line
Civil Harassment Court
Unlawful Detainer

Community Mediations
EEO Mediations
Real Estate Mediation
Victim Offender Reconciliation
Large Group Conflict Facilitation

Basic Mediator Skills Training

Jan.28 - Jan.31, 2010

Thursday 1:00 pm—5:00pm

And

**Friday, Saturday, Sunday 9:00 am—
5:00 pm**

Class limited in size

**Price is only \$750.00 other cen-
ters are charging over-\$900**

This training meets the Minimum
Standards set by the Depute Resolu-
tion Programs Act

Call 474-8794

**Commit to volunteering 200
hours of service and we will
discount your fee \$500.00, for
a total of \$250.00**

If you would like to contribute to
your community through volunteering
in any of the programs listed in the
first column this training is required.*

This certification looks good on the
resume and helps you to handle your
own disputes on the personal and pro-
fessional level by enhancing your lis-
tening skills and helping you to be ob-
jective about the issues.

*Ask us about C.E.U.
for attorneys.*

What is Mediation?

Mediation is a process in which a neutral third party, the mediator, facilitates voluntary negotiation between parties to help them reach a mutually acceptable solution. The basic formula calls for the disputants to express how they view the dispute, and what they would like to see happen to resolve it. The mediators have no decision making authority, they help the disputants communicate, evaluate their needs and interests, generate options, and craft a workable resolution that works for both parties.

Mediation focuses on mutual benefits and calls for the disputants to shift from the traditional oppositional approach to one of cooperation. The process transforms adversaries into joint problem solvers.

**Mediation is an effective con-
flict resolution method in situa-
tions such as:**

Employer—Employee Disputes
Business Disputes
Contract Disputes
Landlord/Tenant Disputes

Family Disputes
Money & Property Disputes
Real Estate Transactions

Homeowners/Homeowner Ass.
School Based Disputes
Youth & Young Adult Disputes

**Mediation Center of San Joaquin, 829 Rose Marie #D, Stockton, CA 95207
209-474-8794 fax # 209-473-6464 Register on line:
www.MediatorsRus.org or email to Fran@MediatorsRus.org**

MEDIATION CENTER OF SAN JOAQUIN

CONFLICT RESOLUTION SERVICES AND TRAININGS

**829 ROSE MARIE
Suite D
Stockton, Ca
95207
209-474-8794
Fax 209-473-6464
www.MediatorsRus.org**

**Attention:
Francine Poelstra-
Ozanick
Training Director
and Volunteer
Coordinator**

**Cash, Check and
PayPal
accepted.**

Basic Mediator Training Course

Registration Form

Date of Training _____

Name _____

Address _____

City, State, Zip _____

Telephone _____

Company _____

E-Mail _____

**Send Your form and payment to or call to
discuss your discount:**

**Mediation Center of San Joaquin
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Stockton, CA 95207
209-474-8794 fax # 209-473-6464**

*Space is limited please register early to reserve your place in the
training.*