

The Mediation Center of San Joaquin Winter Training - 2012

TRAINING OVERVIEW

The Basic Mediator Skills

Training is an interactive course designed to give the participant a basic knowledge of the mediation process, through presentation, role play, and large group discussions. The ratio of trainers to trainees is high and the training is participatory in nature.

The classes are limited in size, so register today!

Mediation is a process in which a trained and neutral third party facilitates voluntary negotiation between parties to help them reach a mutually agreeable solution (win-win!)

Mediation focuses on mutual benefits and calls for the disputants to shift from the traditional oppositional approach to one of cooperation.

With the help of the mediator, the parties discuss their conflict in a safe and confidential environment. They identify the issues to better understand the situation from each other's perspectives. They talk it out rather than fight it out.

Through mediation, the parties involved can control the decisions that affect them.

Mediation is an effective alternative conflict resolution method for many situations:

- Neighbor—Neighbor Conflict
- Family/Emotional Discussions
- Consumer—Merchant Disputes
- Victim—Offender Reconciliation
- Student Absenteeism and Behavior
- Employer—Employee Disputes
- Business Contract Disputes
- Landlord/Tenant Disputes
- Money & Property Transactions
- Small Claims & Unlawful Detainer

40 Hour Basic Mediator Skills Training

February 2-5th, 2012

Thursday 1:00 pm—5:00pm

Friday, Saturday, Sunday

8:00 am-5:00 pm

and

**12 hours practicum as your
schedule permits.**

This training meets the standards set by the Dispute Resolution Programs Act



MEDIATION SERVICES

Case Management

Community Mediation

Master Mediation

Court Mediation

Small Claims

Civil Harassment

Unlawful Detainer (Eviction)

**ABC—Absenteeism, Behavior, &
Conflict Mediations (Youth)**

VORP—Victim-Offender

Reconciliation

Pre-Truancy Hearing Mediations

Group Problem Solving

**Workplace CPR, Mediation for a
Productive Workplace**

Individual Conflict Coaching

EDUCATION SERVICES

**ASAM/PP—Adult Stress and Anger
Management and
Positive Parenting**

T4C—Thinking for a Change

(Juvenile Justice, Probation)

FST—Fresh Start Thinking

(Teen Students)

**Workplace CPR, Trainings for a
Productive Workplace**

Small Claims Advisory Line

TRAININGS AND MENTORING

The Mediation Message

Mediation Skills

Basic Mediator Skills Training

Conflict Resolution Skills

Group Facilitations

Only \$500 (\$12.50 per hour)
or **\$350** with an approved
volunteer commitment of
100 service hours.

Call to talk about your options,
including group pricing
and private trainings.

Contribute to your community
through volunteering in the
programs listed to the right.
Start by taking this course!

Mediation certification also adds to
your resume and gives you the
ability to handle your own disputes
on personal and professional
levels, enhances your listening
skills, and gives you the tools to
objectively draw out key issues.

Continuing your education?

Ask us about

C.E.U.s for Attorneys,

M.F.T.s and L.C.S.W.s

Mediation Center
of San Joaquin

Communication Specialists
Building a Peaceful Community

Mediation Center of San Joaquin

829 Rose Marie Suite D, Stockton, CA 95207

Phone: 209-474-8794 Fax: 209-473-6464

www.MediatorsRus.org or Mediators@MediatorsRus.org

MEDIATION CENTER OF SAN JOAQUIN

40 Hour Basic Mediator Skills Training

CONFLICT SPECIALISTS

- Conflict Resolution
- Effective Communication
- Stress & Anger Management

Training Class
space is limited
register early!

Send your registration and
payment to reserve you spot
or call to discuss credits.

829 Rose Marie, Suite D
Stockton, CA 95207
Attention: Elise Willis

Phone 209-474-8794
Fax 209-473-6464

www.MediatorsRus.org
elise@mediatorsRus.org

Cash, Check,
and PayPal accepted

Registration Form Winter Training — 2012

Date of Training February 2-5, 2012

Name _____

Address _____

City, State, Zip _____

Telephone _____

Organization _____

E-Mail _____

Why are you interested? _____

The purpose of
the Mediation Center of San Joaquin
is to build a peaceful community by
preventing and resolving conflict through
education, training, and mediation.

